

Annual management report 2022-2023

COMMISSAIRE À LA DÉONTOLOGIE POLICIÈRE

HIGHLIGHTS

In an ever-changing socio-demographic environment, the Police Ethics Commissioner carried out his mission in year 22-23 by focusing on two areas of intervention:

- 1) Effective handling of complaints;
- 2) Deployment of a preventive approach aimed at reinforcing the quality of interactions between peace officers and citizens.

Complaints processing

- Preliminary analysis of 2,466 complaints.
- 530 conciliation sessions with a 76% success rate.
- 118 investigations to shed light on events.
- Introduction of a new online complaint form designed to improve the quantity and quality of information collected when filing a complaint and to better inform the citizen about their involvement in processing their complaint.
- 53 accompaniments provided to members of First Nations and Inuit to guide them to the appropriate ethics services based on their specific situation and needs.
- Various publications on social media to raise the profile of our services.
- Increased interactions with complainants during the preliminary analysis for a better understanding of the complaint.
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Rolling out a key measure : prevention

- Disseminating information to peace officers subject to the Police Code of Ethics about risk factors that may lead to ethical breaches;
- Disseminating information to the public on the powers and duties of peace officers, as well as on ways to encourage civil interaction with them, through 300 informational contents posted on social networks;
- Over 1,000 peace officers educated under the Code of Ethics of Québec police officers during conciliation sessions.
- 21 letters of observation or recommendations sent to peace officer organizations to raise awareness of behaviour likely to give rise to breaches of ethics;
- Training provided to 836 peace officers under the Code of Ethics of Québec police officers.